



INFO & TIPS – November 2022

YOUR NEWBORN FOOTPRINTING SOLUTION



WE ARE THANKFUL FOR YOU AND YOUR TEAM

The entire team at CertaScan would like to thank all of you, our front-line healthcare workers, for everything you do to keep us safer and healthier every day of the year. In particular, we want to thank you for helping bring new babies safely into this world while comforting and keeping moms safe and healthy in the greatest hours of need. We thank you for your compassion and hard work always. As the holidays are upon us, we want to wish all of you and your families a very safe and healthy holiday.

MAKING SURE YOUR SYSTEM HAS ENOUGH POWER TO FUNCTION CORRECTLY



It is extremely important that the CertaScan unit is kept plugged in as much as possible. It should only be unplugged long enough to move it to the delivery room to conduct your footprint session. If the system is left unplugged too long, it may not have enough power to function correctly. **If the battery indicator in the top right-hand corner of the computer screen turns red, then the system needs to be plugged in immediately.**

UPGRADE TO THE NEW ARCH-E PLUS PROGRAM!

For locations that currently have an onboard printer and UPS at the bottom of the CertaScan Unit

- ***ARCH-E Plus** uses a network printer at the nurse's station instead of the standard onboard printer and UPS battery system.
- *Once the session is completed in the patient's room, **ARCH-E Plus** will send the footprint keepsake to the network printer via WiFi.

Benefits of Upgrading

- ***ARCH-E Plus** is 30lbs Lighter than the original ARCH-E II with onboard printing.
- ***ARCH-E Plus** may allow card stock paper to be used when printing the sample keepsake!
- ***ARCH-E Plus** may allow for certain items (Hospital Logo and BORDERS) on the keepsake to be printed in color!
- ***ARCH-E Plus** doesn't beep when it is unplugged!
- ***ARCH-E Plus** has a longer lasting battery!
- ***ARCH-E Plus** can print to either a CertaScan supplied HP color printer OR an existing printer at your location.



How do I start with getting a FREE Upgrade?

- *Email Christopher Tillery at c.tillery@certascantek.com for more details on how to get started with the ARCH-E Plus program at your location. Please note that we will need the assistance of your IT team for this upgrade.

DON'T FORGET TO ORDER TONER FOR YOUR PRINTER!

CertaScan recommends always having at least one backup toner for each CertaScan unit you have at your hospital. Make sure staff members know where the extra toners are located. As soon as the backup toner is opened, you should order a new one. You can order replacement toner just as you would with other printers on the unit. If you are unsure what model toner your location uses, please feel free to email support@certascantek.com

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