

CertaScan Technologies

Parent Portal Training Document



BEDSIDE KEEPSAKES

- *In-hospital bedside keepsake is given to parents before discharge.
- *Keepsake contains the Website and Customer ID Number found in the bottom left corner that gives them access to the online Parent Portal.
- *Parent Portal should be available approximately 72 hours AFTER the footprint session has been completed.



In-Hospital Keepsake

FREE ONLINE KEEPSAKES ON WWW.FIRSTFOOTPRINT.COM

Online Keepsake



- *Parent Portal gives parents the option to download the baby's footprints to use as they wish.
- *Online Keepsake is presented in high resolution and is customizable.
- *Parents can add their baby's name, parent name(s), change the colors, add borders and change the font to customize their keepsake as many times as they want.
- *Spanish language version of the Keepsake is available.
- *Parents who lose their ID can request assistance online by selecting "Need Help Logging In".

3rd PARTY WEBSITE OPTIONS



*Once parents download their footprints, they can upload them to any third-party website to create custom merchandise of their choice.



Much more!

CertaScan does NOT sell anything to your patients and the 3rd party websites cannot be accessed through the firstfootprint.com parent portal.



